

The ISO Survey of ISO 9000 and ISO 14001 Certificates

Twelfth cycle:
up to and including 31 December 2002

T a b l e o f c o n t e n t s

	Page
<i>The ISO Survey: twelfth cycle (2002) highlights</i>	3
ISO 9000	3
ISO 9001:2000	4
<i>Top ten countries for ISO 9001:2000 certificates</i>	4
ISO 14001	5
The ISO 9000 and ISO 14000 families	6
<i>Certification</i>	7
<i>The certification standards</i>	7
Background to <i>The ISO Survey</i>	8
The twelfth cycle (2002)	10
ISO 9000	12
ISO 9000 – certifications worldwide	12
ISO 9001:2000 certificates	19
Regional share	20
ISO 9000 – country highlights	21
<i>Top ten countries for ISO 9000 growth</i>	21
<i>Certification milestones</i>	21
<i>Newcomers</i>	21
ISO 9000 by industrial sector	22
Highest number of certificates by industrial sector	23
Withdrawn ISO 9000 certificates	24
ISO 14001	27
ISO 14001 – certifications worldwide	27
Regional share	33
ISO 14001 – country highlights	34
<i>Top ten countries for ISO 14001 growth</i>	34
<i>Certification milestones</i>	34
<i>Newcomers</i>	35
ISO 14001 by industrial sector	36
Highest number of certificates by industrial sector	37
Withdrawn ISO 14001 certificates	38
ISO updates guidelines for publicizing ISO 9001 and ISO 14001 certification ...	40

ISO Management Systems

More than 611 000 quality or environmental management systems conforming to ISO standards are implemented by organizations large and small, in public and private sectors, in some 160 countries. A worldwide overview of ISO 9000 and ISO 14000-related developments is provided by the journal **ISO Management Systems**.

- **ISO Management Systems** is available in English, French and Spanish editions.
- ISO 9000 and ISO 14000 implementation case studies in all sectors, from around the world, including tips on what works and what to avoid
- Insider news direct from ISO sources on upcoming additions and revisions to the ISO 9000 and ISO 14000 families.
- Viewpoints and debates that do not hesitate to include critical views
- Reports of surveys and analyses of user experience and attitudes
- Special features on specific sectors or upcoming priorities on business agendas
- Selected “other standards” from ISO’s wide-ranging portfolio that, in addition to ISO 9000 and ISO 14000, offer opportunities for readers’ businesses



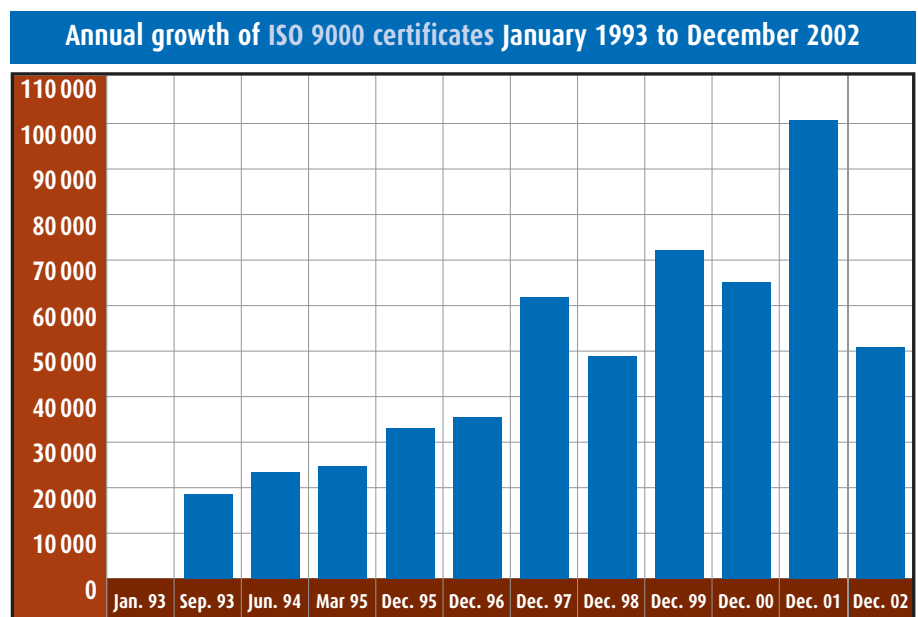
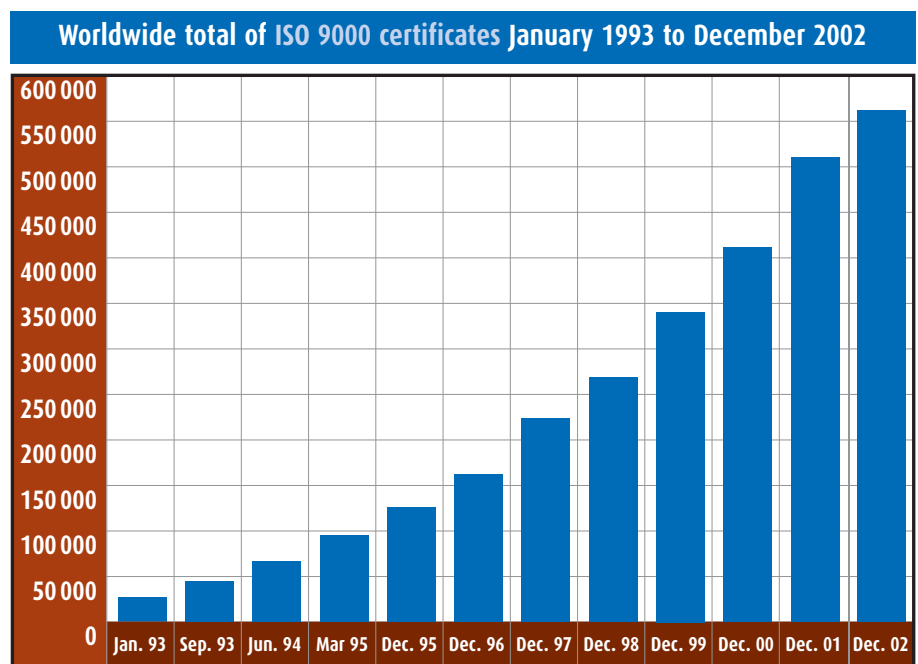
A one-year subscription (six issues) costs 126 Swiss francs.

The ISO Survey: **twelfth cycle (2002) highlights**

ISO 9000

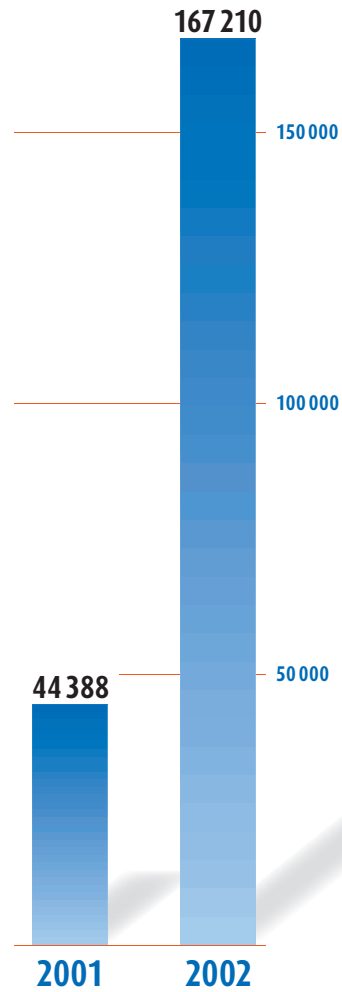
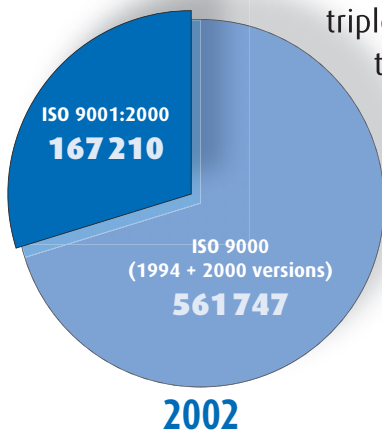
Up to the end of December 2002, at least **561 747 ISO 9000 certificates** had been issued in 159 countries and economies, an increase of 51 131 certificates (+ 10,02 %) over the end of December 2001, when the total stood at 510 616 in 161 countries.

World results		World total	World growth	Number of countries/economies
Dec. 2002	Total	561 747	51 131	159
	of which 9001:2000	167 210		134
Dec. 2001	Total	510 616	101 198	161
	of which 9001:2000	44 388		98
Dec. 2000		408 631	64 988	157
Dec. 1999		343 643	71 796	150
Dec. 1998		271 847	48 548	141
Dec. 1997		223 299	60 698	126
Dec. 1996		162 701	35 352	113
Dec. 1995		127 349	32 232	96
Mar. 1995		95 117	24 753	88
Jun. 1994		70 364	23 793	75
Sep. 1993		46 571	18 755	60
Jan. 1993		27 816		48

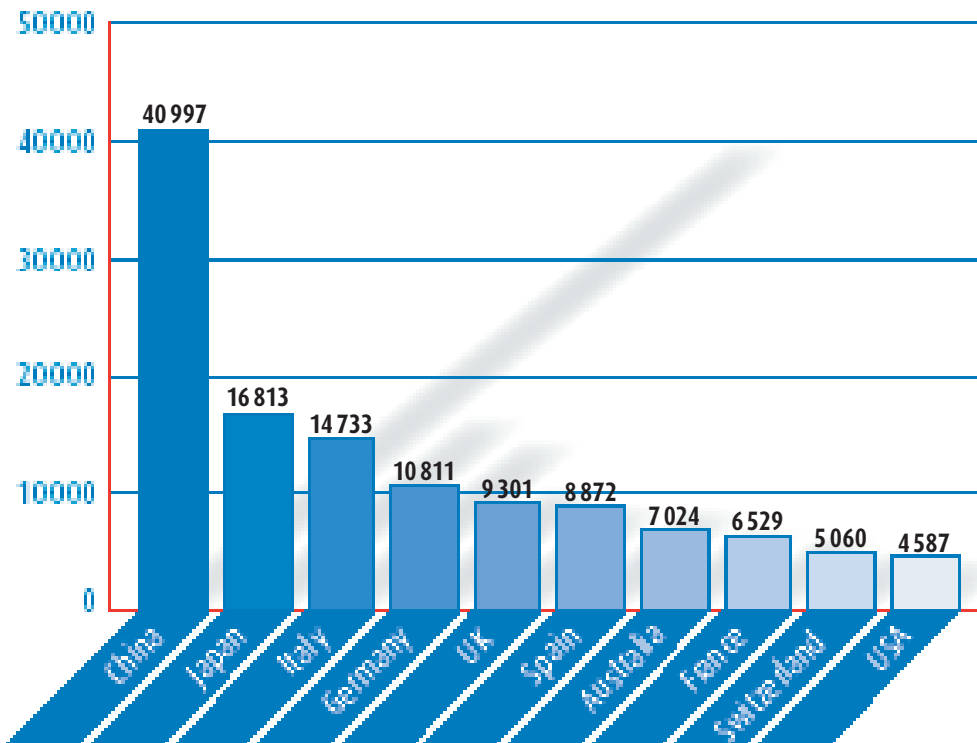


ISO 9001:2000

Of the ISO 9000 total, **167 210** were certificates of conformity to **ISO 9001:2000**. The number of certificates issued to the revised standard, which replaces the 1994 versions of ISO 9001, ISO 9002 and ISO 9003, therefore more than tripled in 2002 in comparison to the 2001 total of 44 388 and represented 29,77 % of the overall total of 561 747 at the end of 2002.



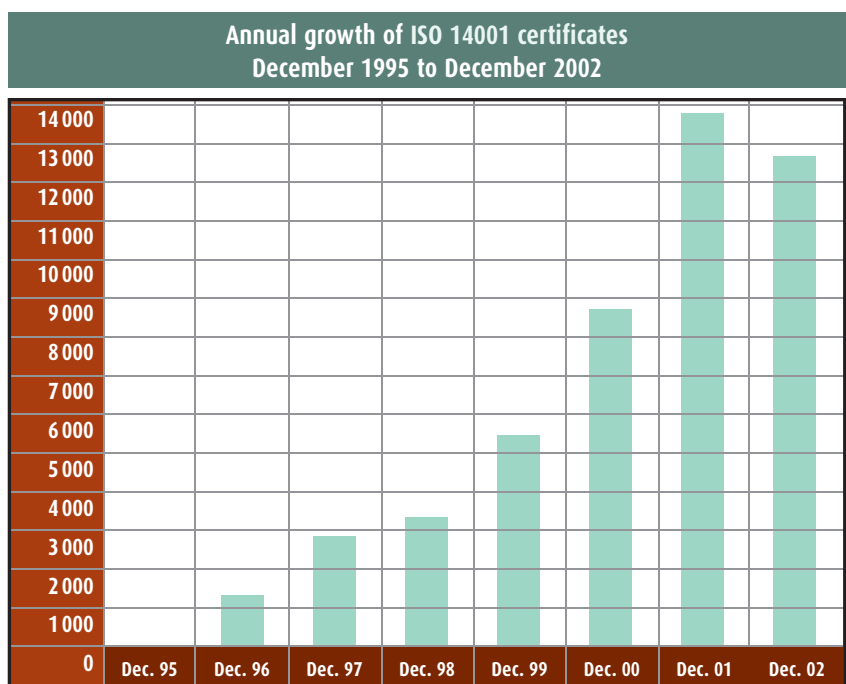
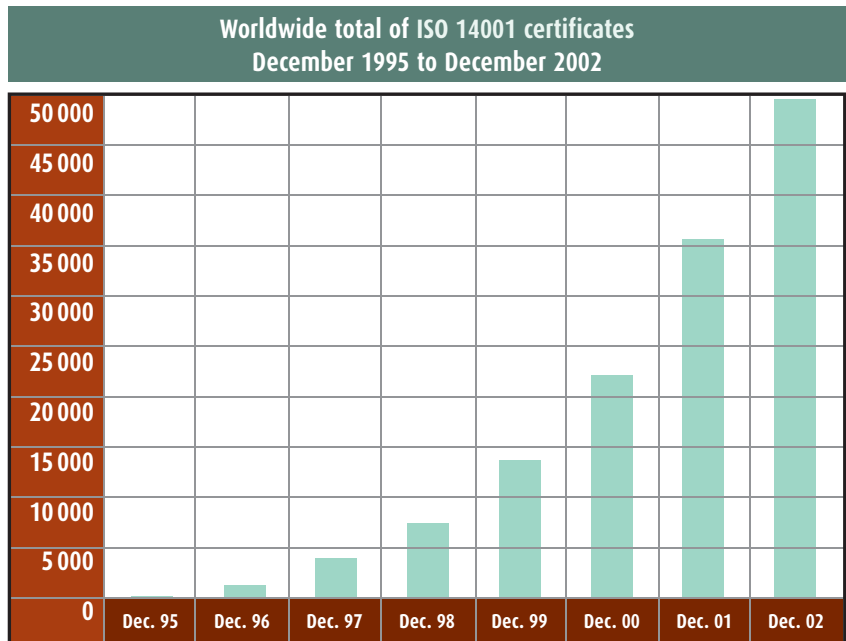
Top ten countries for ISO 9001:2000 certificates



ISO 14001

Up to the end of 2002, at least **49 462 ISO 14001 certificates** had been awarded in 118 countries, an increase of 12 697 certificates (+ 34,54 %) over the end of December 2001 when the total stood at 36 765 in 112 countries.

World results	World total	World growth	Number of countries/economies
Dec. 2002	49 462	12 697	118
Dec. 2001	36 765	13 868	112
Dec. 2000	22 897	8 791	98
Dec. 1999	14 106	6 219	84
Dec. 1998	7 887	3 454	72
Dec. 1997	4 433	2 942	55
Dec. 1996	1 491	1 234	45
Dec. 1995	257		19



ISO 9000 certifications worldwide: growth from 1997 to end of 2002

Africa/West Asia	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001		Dec. 2002	
					Total	of which 9001:2000	Total	of which 9001:2000
Afghanistan	1	1	1	3	5	1	1	
Algeria		2	4	9	12	6	39	16
Angola							5	5
Bahrain	30	31	31	33	59	3	55	2
Bangladesh	1	4	25	25	38		43	6
Benin							2	
Botswana	4	4	4	6	5		6	2
Cameroon	5	5	5	8	8		7	
Central African Rep.							2	
Chad				2	2		2	
Congo, Dem. Rep. of	1	1	1	1	1			
Congo, Republic of	2	2	2	2	2			
Côte d'Ivoire	4	8	8	10	10		25	4
Egypt	344	385	649	468	546	18	642	222
Ethiopia							1	
Gabon		2	3	5	6		5	1
Ghana	2	2	3	3	6		5	
Guinea		1	2	2	3			
India	2 865	3 344	5 200	5 682	5 554	544	8 110	2 247
Iran	131	224	259	433	618	37	607	16
Israel	2 303	3 700	4 600	6 140	6 447	33	6 040	408
Jordan	35	169	257	336	402		438	34
Kenya	28	416	419	173	112	8	46	11
Kuwait	28	62	67	74	78	11	40	7
Lebanon	15	37	66	86	129	14	104	27
Libyan Arab Jamihiriya	1	1	1	1	4	1	7	2
Madagascar			1	1	1			
Malawi		1	1	1	1		2	2
Maldives		1	1	1	1		3	
Mali	5	5	5	5	5			
Mauritius	72	92	92	131	175	3	210	32
Morocco	60	71	77	86	158	14	164	46
Mozambique		1	3	3	4		7	2
Namibia	2	14	19	24	24		17	

(continued)

Africa/West Asia (continued)	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001		Dec. 2002	
					Total	of which 9001:2000	Total	of which 9001:2000
Niger							3	
Nigeria	3	20	20	20	22		85	3
Oman	53	70	82	66	67	25	109	32
Pakistan	56	145	194	611	539	96	795	186
Palestine		5	14	23	78		91	13
Qatar	20	20	20	55	52	13	45	11
Saudi Arabia	211	280	324	610	705	6	558	131
Senegal	1	1	4	8	8		15	9
Seychelles	2	2	5	5	6		9	2
Sierra Leone	1	1	1	1	1			
Somalia							1	
South Africa	1915	2 166	3 316	3 454	2 263	87	2 625	401
Sri Lanka	38	59	82	82	155	1	322	34
Sudan	1	1	1	1	3	2	10	9
Swaziland	2	6	7	8	11		29	8
Syrian Arab Rep.	7	13	93	128	158	4	201	38
Tanzania		1	2	4	4		5	
Tunisia	51	70	163	196	302	10	376	30
Uganda				32	60	7	72	31
United Arab Emirates	314	632	1 045	1 007	747	112	1 424	407
Yemen	2	8	12	12	10		12	4
Zambia	3	4	4	4	10		21	1
Zimbabwe	49	60	112	103	134	2	91	2

T O T A L

Africa/West Asia	8 668	12 150	17 307	20 185	19 751	23 534
Share in percent	3,88	4,47	5,04	4,94	3,87	4,19
No. of countries/ economies	40	48	49	52	51	51
Total 9001:2000					1 058	4 444
Share in percent					2,39	2,66
No. of countries/ economies					25	39

Central and South America	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001		Dec. 2002	
					Total	of which 9001:2000	Total	of which 9001:2000
Argentina	397	807	1388	2056	2324	203	2260	710
Antigua & Barbuda		1	1	1	1		1	
Bahamas	1	1	2	2	1		1	
Barbados	7	7	7	14	11		20	6
Belize					4	2	2	2
Bermuda	3	4	4	5	6		6	
Bolivia		2	4	20	42		31	10
Brazil	2068	3712	6257	6719	9489	182	7900	1582
Cayman Islands (UK)					1		1	
Chile	34	61	135	235	229	15	327	92
Colombia	170	213	388	614	1117	87	1838	728
Costa Rica	7	12	33	79	60	5	89	23
Cuba	11	13	21	26	25		34	3
Dominica			1	1	3		1	
Dominican Rep.	5	7	7	8	25		10	
Ecuador	13	16	37	89	33	2	34	8
El Salvador	3	3	6	19	17	1	12	3
Grenada	1	1	1	2	2		1	
Guatemala	1	3	3	8	18	3	22	7
Guyana	3	3	3	4	5		7	1
Honduras		2	3	4	11		16	5
Jamaica	10	12	12	20	15	1	20	1
Netherlands Antilles (NL)					1		2	1
Nicaragua		1	1	3	5		11	6
Panama	9	17	19	19	33	4	49	13
Paraguay	3	6	9	30	46	4	65	21
Peru	13	46	74	141	200	16	270	82
Puerto Rico	31	36	37	37	51		39	2
Saint Lucia		4	4	4	3		3	
Surinam				1	1		1	
Trinidad/Tobago	10	19	25	25	29		33	6
Uruguay	32	49	154	251	241	41	231	116
Venezuela	157	163	336	368	373	14	342	47

TOTAL

Central and South America	2 989	5 221	8 972	10 805	14 423	13 660
Share in percent	1,34	1,92	2,61	2,64	2,83	2,44
No. of countries/economies	23	28	29	30	33	33
Total 9001:2000					580	3 475
Share in percent					1,31	2,08
No. of countries/economies					15	24

North America	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001		Dec. 2002	
					Total	of which 9001:2000	Total	of which 9001:2000
Canada	5 852	7 585	10 556	11 435	11 635	704	12 371	2 125
Mexico	711	978	1 556	1 843	2 233	79	2 508	265
USA	18 581	24 987	33 054	35 018	37 026	1 104	38 927	4 587

TOTAL

North America*	25 144	33 550	45 166	48 296	50 894	53 806
Share in percent	11,25	12,34	13,14	11,82	9,97	9,58
No. of countries/economies	3	3	3	3	3	3
Total 9001:2000					1 887	6 977
No. of countries/economies					4,26	4,18
No. of countries					3	3

*Data received from Quality Systems Update and WorldPreferred

Europe	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001		Dec. 2002	
					Total	of which 9001:2000	Total	of which 9001:2000
Albania				1	1		2	1
Andorra			1	7	5		3	3
Armenia			4	4	3		12	1
Austria	2 627	3 245	3 421	3 826	4 000	700	4 094	1 879
Azerbaijan			1	1	1		1	
Belarus	6	14	26	58	78		115	16
Belgium	3 042	3 176	3 495	3 760	4 670	119	4 725	1 285
Bosnia and Herzegovina	2	10	34	33	57	1	62	8
Bulgaria	42	96	199	259	469	38	629	246
Croatia	96	121	203	302	415	30	590	194
Cyprus	42	62	184	289	334	10	352	160
Czech Rep.	746	1 443	1 500	3 855	5 627	320	8 489	1 125
Denmark	1 902	2 200	1 962	2 258	2 163	36	1 900	447
Estonia	1	26	77	175	202	66	281	167
Finland	1 445	1 450	1 514	1 651	1 870	282	1 872	643
France	11 920	14 194	16 028	17 170	20 919	2 194	19 870	6 529
Georgia			2	7	7		8	3
Germany	20 656	24 055	30 150	32 500	41 629	2 338	35 802	10 811
Gibraltar (UK)					1		25	1
Greece	682	764	1 050	2 173	2 325	31	3 180	540
Hungary	1 341	1 660	3 282	4 672	6 362	1 349	9 254	4 446
Iceland	59	62	28	28	30		27	6
Ireland	2 534	2 854	3 100	3 330	3 700	248	2 845	494
Italy	12 134	18 095	21 069	30 367	48 109	1 974	61 212	14 733
Kazakhstan			1	2	41	21	83	16
Kyrgyzstan				2	3		6	4
Latvia	1	14	39	94	67	15	93	33
Liechtenstein	3	85	111	111	73	14	73	38
Lithuania	29	40	91	173	202	29	280	158
Luxembourg	89	106	113	136	108	5	148	41
Macedonia	8	21	46	49	69	1	59	7
Malta	45	49	56	176	207	25	222	122
Moldova	6	10	14	15	7		15	6
Monaco	20	20	20	26	26		27	5
Netherlands	10 380	10 570	10 620	11 036	12 745	750	13 198	2 803
Norway	1 273	1 503	1 509	1 600	1 703	75	1 344	405
Poland	669	768	1 012	2 075	2 622	232	3 091	914
Portugal	819	944	1 131	1 696	2 474	188	3 061	965

(continued)

Europe (continued)	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001		Dec. 2002	
					Total	of which 9001:2000	Total	of which 9001:2000
Romania	214	269	466	1 032	1 670	87	2 463	767
Russian Federation	95	132	541	1 134	1 517	35	1 710	314
San Marino, Rep of	19	19	25	30	30			
Slovakia	404	575	560	522	827	144	1 544	768
Slovenia	467	502	521	843	1 026	34	973	330
Spain	4 268	6 412	8 699	12 576	17 749	808	28 690	8 872
Sweden	2 789	3 489	3 786	4 358	4 652	145	4 039	833
Switzerland	4 653	6 426	7 124	8 660	8 605	1 931	10 299	5 060
Turkey	1 284	1 607	1 672	2 287	2 949	72	3 941	911
Ukraine	30	56	82	151	269	26	893	181
United Kingdom	56 696	58 963	63 700	63 725	66 760	8 501	60 960	9 301
Uzbekistan				4	5		1	
Yugoslavia	136	148	255	339	314	14	405	86

T O T A L

Europe	143 674	166 255	190 248	220 127	269 950	292 970
Share in percent	64,31	61,13	55,36	53,87	52,87	52,16
No. of countries/economies	42	42	47	50	51	50
Total 9001:2000					22 888	76 678
Share in percent					51,57	45,86
No. of countries/economies					38	48

Far East	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001		Dec. 2002	
					Total	of which 9001:2000	Total	of which 9001:2000
Brunei Darussalam	84	108	115	113	123	4	79	13
Cambodia		1	1	1	1		8	5
China	5 698	8 245	15 109	25 657	57 783	7 413	75 755	40 997
Hong Kong, China	1 637	1 940	2 150	2 570	3 814	547	3 868	1 338
Macau, China		9	18	30	39	6	43	10
Chinese Taipei	2 608	3 173	3 807	4 319	5 405	634	3 182	1 316
Fiji	8	8	8	8	8	2	8	2
Indonesia	1 273	1 442	1 525	1 860	1 395	161	1 947	308
Japan	6 487	8 613	14 564	21 329	27 385	3 650	33 964	16 813
Korea, Democratic People's			330	495	1 279	106	131	130
Korea, Republic of	5 806	7 729	11 533	15 424	17 676	1 156	14 520	2 942
Malaysia	1 610	1 707	1 921	2 355	3 195	257	3 733	1 119
Mongolia	1	1	1	1	2		1	1
Myanmar	4	4	4	4	5		5	
Nepal				1	1		10	4
Papua New Guinea	7	7	7	7	6		6	
Philippines	629	668	723	1 027	961	43	766	270
Samoa			1	1	1			
Singapore	2 909	3 000	3 140	3 900	3 513	333	5 379	1 953
Thailand	1 104	1 236	1 527	2 553	3 870	89	4 556	938
Vietnam	13	29	164	184	245	33	612	354

T O T A L

Far East	29 878	37 920	56 648	81 919	126 779	148 573
Share in percent	13,42	13,99	16,48	20,05	24,83	26,45
No. of countries/economies	16	18	20	21	21	20
Total 9001:2000					14 434	68 513
Share in percent					32,52	40,98
No. of countries/economies					15	18

Australia New Zealand	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001		Dec. 2002	
					Total	of which 9001:2000	Total	of which 9001:2000
Australia	10 547	14 170	22 833	24 772	26 750	3 442	27 135	7 024
New Zealand	2 399	2 581	2 469	2 527	2 069	99	2 069	99

T O T A L

Australia/New Zealand	12 946	16 751	25 302	27 299	28 819	29 204
Share in percent	5,79	6,16	7,36	6,68	5,65	5,20
No. of countries/economies	2	2	2	2	2	2
Total 9001:2000					3 541	7 123
Share in percent					7,98	4,26
No. of countries/economies					2	2

World results	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001		Dec. 2002	
					Total	of which 9001:2000	Total	of which 9001:2000
World total	223 299	271 847	343 643	408 631	510 616	44 388	561 747	167 210
World growth	60 698	48 548	71 796	64 988	101 195		51 131	
Number of countries/economies	126	141	150	157	161	98	159	134

The first of the ISO 14000 family of standards for environmental management were published in September 1996, although some organizations were being certified to draft versions prior to this date. ISO 14001 certificates have therefore been included in *The ISO Survey* since 1995.

ISO 14001 certifications worldwide: growth from 1997 to end of 2002

Africa/West Asia	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001	Dec. 2002
Afghanistan			1	4	4	
Bahrain			2	2	2	2
Bangladesh					2	3
Botswana					2	2
Cameroon					2	1
Egypt	7	13	35	78	100	101
India	28	40	111	257	400	605
Iran	2	8	12	12	34	54
Israel	6	25	25	60	75	112
Jordan		2	8	16	10	14
Kenya				2	3	1
Kuwait					3	3
Lebanon		1	4	5	5	5
Malawi						3
Mauritius	1	2	3	4	5	5
Morocco			1	4	6	11
Namibia			1	4	4	4
Niger						1
Nigeria				1	5	4
Oman	1	1	1	2	3	6
Pakistan	2	2	2	4	10	21
Palestine				1	1	1
Qatar		1	1	1	1	1
Saudi Arabia	1	1	3	6	6	5
Senegal						2
South Africa	21	30	82	126	169	264

(continued)

Africa/West Asia <i>(continued)</i>	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001	Dec. 2002
Sri Lanka				2	2	5
Sudan						1
Syrian Arab Republic			2	3	5	8
Tunisia		1	1	3	7	13
United Arab Emirates	4	9	36	48	49	92
Zambia		2	2	2	2	
Zimbabwe			4	4	6	5

T O T A L

Africa/West Asia	73	138	337	651	923	1 355
Share in percent	1,65	1,75	2,39	2,84	2,51	2,74
No. of countries/economies	10	15	21	25	29	31

Central and South America	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001	Dec. 2002
Argentina	28	37	84	114	175	249
Barbados	3	3	3	3	3	3
Belize					2	2
Bolivia				1	3	4
Brazil	63	88	165	330	350	900
Chile		1	5	11	17	55
Colombia	3	3	13	21	41	69
Costa Rica		1	7	20	14	38
Dominican Republic				1	1	
Ecuador		1	1	1	2	1
Guatemala		1	1	2	2	1
Guyana					3	3
Honduras				2	2	2
Jamaica					4	1
Panama					1	1
Paraguay				1	1	4
Puerto Rico		1	4	4	4	3
Peru		4	7	13	15	25
Saint Lucia			1	2	2	1
Trinidad & Tobago			1	1	1	7
Uruguay	1	3	10	22	29	32
Venezuela		1	7	7	9	17

T O T A L

Central and South America	98	144	309	556	681	1 418
Share in percent	2,21	1,83	2,19	2,43	1,86	2,87
No. of countries/economies	5	12	14	18	22	21

North America	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001	Dec. 2002
Canada	27	104	276	475	801	1 064
Mexico	11	39	63	159	254	369
USA	79	291	636	1 042	1 645	2 620

T O T A L

North America*	117	434	975	1 676	2 700	4 053
Share in percent	2,64	5,50	6,91	7,32	7,35	8,20
No. of countries	3	3	3	3	3	3

*Data received from Quality Systems Update and WorldPreferred

Europe	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001	Dec. 2002
Andorra				2	2	2
Austria	80	132	156	203	223	429
Azerbaijan						3
Belarus					2	1
Belgium	37	73	74	130	130	264
Bosnia & Herzegovnia						1
Bulgaria					6	10
Croatia	2	3	8	8	19	35
Cyprus			3	4	4	21
Czech Republic	4	42	60	116	174	318
Denmark	98	222	320	532	620	711
Estonia		1	4	18	24	47
Finland	151	206	470	508	687	750
France	52	295	462	710	1 092	1 467
Germany	352	651	962	1 260	3 380	3 700
Greece	6	10	20	42	66	89

(continued)

Europe <i>(continued)</i>	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001	Dec. 2002
Hungary	12	28	121	164	340	640
Iceland	1	1	2	2	2	3
Ireland	82	96	115	163	247	289
Italy	103	123	243	521	1295	2 153
Kazakhstan					1	1
Latvia				4	4	20
Liechtenstein		13	19	19	20	20
Lithuania		1	1	10	21	33
Luxembourg	6	6	6	9	9	17
Macedonia					1	1
Malta				2	2	3
Monaco			2	3	3	3
Netherlands	263	341	403	784	942	1 073
Norway	35	61	133	227	298	278
Poland	8	15	72	66	294	434
Portugal	7	15	28	47	88	137
Romania		1	1	5	15	45
Russian Federation				3	12	23
Slovakia	6	15	24	36	73	70
Slovenia	5	12	19	88	136	149
Spain	92	164	573	600	2 064	3 228
Sweden	194	304	851	1 370	2 070	2 730
Switzerland	170	360	543	690	762	1 052
Turkey	44	50	66	91	91	135
Turkmenistan						1
Ukraine					1	4
United Kingdom	644	921	1 492	2 534	2 722	2 917
Yugoslavia			2	2	2	9

T O T A L

Europe	2 626	4 254	7 365	11 021	18 243	23 316
Share in percent	59,24	53,94	52,21	48,13	49,62	47,14
No. of countries/economies	25	29	32	36	41	44

Far East	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001	Dec. 2002
Brunei Darussalam				2	4	3
China	22	94	222	510	1085	2803
Hong Kong, China	46	56	51	105	165	208
Macau, China			1	1	1	70
Chinese Taipei	183	203	216	421	999	1024
Fiji						1
Indonesia	45	55	55	77	199	229
Japan	713	1542	3015	5556	8123	10620
Korea, Democratic People's Republic of				26	38	84
Korea, Republic of	174	263	309	544	880	1065
Malaysia	36	86	117	174	367	367
Myanmar					1	1
Philippines	11	27	39	46	120	124
Singapore	65	78	87	100	298	441
Sri Lanka					2	13
Thailand	61	126	229	310	483	671
Vietnam		2	9	9	33	33

T O T A L

Far East	1 356	2 532	4 350	7 881	12 796	17 757
Share in percent	30,59	32,10	30,84	34,42	34,81	35,90
No. of countries/economies	10	11	12	14	16	17

Australia New Zealand	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001	Dec. 2002
Australia	137	352	708	1 049	1 370	1 485
New Zealand	26	33	62	63	52	78

T O T A L

Australia/New Zealand	163	385	770	1 112	1 422	1 563
Share in percent	3,68	4,88	5,46	4,86	3,87	3,16
No. of countries	2	2	2	2	2	2

World results	Dec. 1997	Dec. 1998	Dec. 1999	Dec. 2000	Dec. 2001	Dec. 2002
World total	4 433	7 887	14 106	22 897	36 765	49 462
World growth	2 942	3 454	6 219	8 791	13 868	12 697
Number of countries/ economies	55	72	84	98	112	118